

Hotel Rules and Regulations

SLEEK URBAN HOTEL MIYAZAKI

In order to ensure a safe and comfortable stay for our guests, we have established the following rules of use. We ask for the understanding and cooperation of all guests.

1. Prohibited acts The following acts are strictly prohibited within the hotel. If prohibited acts cause the hotel to incur expenses for cleaning and repairing guest rooms, lose sales opportunities, or suffer other damages, you will be required to compensate for such damages.

- (1) Smoking (including electronic cigarettes) outside of designated areas Smoking is prohibited throughout the entire building. If any traces of smoking (including electronic cigarettes) are found within the building, we will charge you the cleaning fee listed below. Guest rooms: 1,000 yen per square meter / Common areas: 20,000 yen per floor
- (2) Noisy behavior such as singing loudly, emitting unpleasant odors, or other behavior that may cause disgust or inconvenience to third parties
- (3) Bringing in the following items (including guest rooms, corridors, saunas, and common areas) - Animals and birds (excluding assistance dogs under the Assistance Dogs for Persons with Disabilities Act) - Items that give off unpleasant, foul odors, or strong scents - Dangerous materials such as gunpowder and volatile oils - Firearms and swords - Illegal drugs (stimulants, narcotics, etc.) - Extremely large or heavy items - Garbage or items that significantly impair the sanitary environment - Any other items that the hotel prohibits from being brought into the hotel.
- (4) Gambling, any acts that disrupt public morals, or any acts that go against public order and good morals.
- (5) Any acts that deviate from the original purpose of accommodation, such as unauthorized photography, recording, or distribution.
- (6) Inviting visitors into the hotel, or unauthorized use of the facility and equipment.
- (7) Moving, modifying, taking out, repurposing, or using the facility and equipment for purposes other than those intended.
- (8) Leaving personal belongings in the hallways, lobby, sauna, etc.
- (9) Distributing flyers or advertising materials.
- (10) Entering employee-only facilities other than the guest rooms.
- (11) Using hair dye, bleach, etc. in the bathroom.
- (12) Using incense or aromas in the guest rooms.
- (13) Commercial activities.
- (14) Any other acts that the hotel deems inappropriate from the perspective of safety and hygiene.

2. Handling of valuables and cash Our hotel does not accept cash or valuables (including luxury bags, PCs, and other electronic devices). Please keep and manage these items yourself.
3. Loss or theft of valuables Our hotel will not take any responsibility in the event of loss or theft. Thank you for your understanding.
4. Storage period for lost items Lost items will be stored for three months from the check-out date.
5. Dealing with gangs and anti-social forces
 - (1) In accordance with the "Act on Prevention of Unjust Acts by Members of Organized Crime Groups," we strictly prohibit gangs and their related parties from using our hotel. If we find out about such a case, we will invalidate your reservation and your stay, and treat it as a cancellation. We also prohibit the use of our hotel by anti-social groups (gangs, extremists, etc.) and their members.
 - (2) If any acts of violence, intimidation, or unreasonable demands are confirmed, you will be asked to leave immediately. Those who have been found to have engaged in similar conduct in the past will be treated in the same manner.
 - (3) We will also refuse use of the facilities to anyone who is unable to maintain their own safety and who may pose a danger or anxiety to other guests, due to mental or physical weakness, loss of consciousness due to drugs or alcohol, etc.

Effective September 1, 2025